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Advent Health Partners is a health care company that drives maximum financial returns and operational insights to its clients through expertise, technology and an open partnership. Using a customized approach of technology and services, Senior Director of Operations Deborah Horne works closely with clients to best determine their business needs, then identifies opportunities for technology and process improvements to maximize efficiency and increase reimbursement.

What one thing do you wish you had known about the health care industry before you started your career?

Knowing the exact location of medical record documentation, payer policies, industry guidelines and similar type documents when needed would have been ideal rather than searching in multiple places, taking too long to track down.

What three things are always in your medicine cabinet? Hydrocortisone cream, Neosporin and Band-Aids.



How do you unwind after a hard day's work? I walk two miles most days.

What is the most promising advancement you see happening in health care in the next 10 years?

A cure for Type II diabetes. Patients with increasingly high A1C levels

are experiencing organ damage and developing other comorbid conditions which also have be treated, hence new treatment is being researched that will minimize and perhaps eliminate exposure to the disease.

Complete this sentence: "People

entering the health care industry today need to ... be a change agent with a keen eye toward solutions."

What one unhealthy habit do you have that you need to kick? Diet Coke.

What one thing would you most like to change about U.S. health care? At your fingertips, an electronic means to view member eligibility and plan document information within real time technology to avoid financially straining providers or patients.

Please describe why you believe you were chosen as a health care hero.

1. I have mentored and developed more than 100 professionals, leading them from novice to subject-matter experts.
2. Organized and drove new business ventures by partnering with clients to strengthen their ROI while managing multiple technologies, service projects and teams.
3. Implemented processes that improved performance and productivity, resulting in significant revenue and ROI increases for multiple health care organizations.