



March 4, 20XX

ABC Health Plan
Attn: Clinical Appeals
PO Box 12345
Anytown, USA 11111

Patient Name:
Insurance ID:
Encounter:
Claim Number:
DOB:
Facility: 123 Medical Facility
DOS:
Total Charges:

APPEAL EXAMPLE: ICU

An appeal is indicated based on evidence in the clinical documentation of the medical record verifying the need to Acute Inpatient/Intensive Care for this patient with Acute Respiratory Failure Hypoxia and Sepsis with end organ dysfunction secondary to Multifocal, COVID-19 Pneumonia.

The argument of medical necessity is supported

Respiratory Failure GRG, GRG: PG-RF (ISC GRG)
Sepsis and Other Febrile Illness, without Focal Infection
Viral Illness, Acute RRG, RRG: M-280-RRG (ISC).

CLINICAL SUMMARY

This is a 36-year-old female who presented to the emergency room on April XX, 20XX with productive yellow, bloody sputum for 4 days and worsening shortness of breath associated with subjective fever, night sweats, chills, generalized body aches.

myalgia, headaches, nausea, vomiting, and diarrhea. She was evaluated in the urgent care clinic and tested positive for influenza and was hypoxic with oxygen saturation was 86% on room air.

She was placed on oxygen at 2 l/min nasal cannula in the emergency room. Abnormal labs included ALT 120, AST 150, and Lymphocyte 970 indicating troponins were normal. She was treated with 1 liter

Tip #1

Keep in mind a person is reviewing the appeal; use this opportunity to tell this patient's story. Explain the reasoning behind the patient's admittance and why the care was necessary.

Tip #2

Keep the appeal clear and easy to read so the reviewer knows precisely where to go in the document.

Tip #3

Grab the reviewer's attention in the first two paragraphs. Make sure your opening statements are supported by your following paragraphs.

Tip #4

Utilize your clinical expertise to tell the story by illustrating necessity through variables such as imaging/lab values.

normal saline bolus, Toradol 30 mg intravenous, Azithromycin 500 mg intravenous and supplemental oxygen.

Cardiology was consulted on April XX, 20XX

[REDACTED]

Neurology was consulted on April XX, 20XX

[REDACTED]

Tip #5

When warranted and in relevant situations, request that a specialty physician review the case upon submission. In this case, a cardiologist and a neurologist.

See the attached medical record for a detailed report.

Clinical Indications for Admission to Inpatient Care

[REDACTED]

Level of Care Criteria

[REDACTED]

Discharge Readiness

[REDACTED]

Regards,

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